



INDUSTRIAL INSTALLATION
& MAINTENANCE PTY LTD

QUALITY POLICY

The principal activities of *Industrial Installation & Maintenance Pty Ltd* are in the fabrication and installation of pressure vessels, pipework and steelwork systems. In particular, the Company specialises in the fabrication and installation of pressure vessels, pipe work and steelwork systems in the Petrochemical, Gas, Mining and related industries.▲

It is the policy of the management of *Industrial Installation & Maintenance Pty Ltd* to provide superior customer service through the manufacture and /or installation of quality products combined with reliable delivery. Continuous involvement with customers, suppliers and employees are the means of implementing this overall policy.

The nature of the work places particular emphasis upon experience, workmanship, capability and quality. The Company attaches major importance to competition based on quality and a high degree of customer satisfaction ensuring repeat business.

It is the objective of the management of *Industrial Installation & Maintenance Pty Ltd* to:

- (a) Establish and maintain an effective and properly managed quality system; and
- (b) Provide objective evidence that the planned quality systems are implemented and maintained in accordance with management policies and customer requirements.

Supporting Quality Procedures detail the actions and accountabilities required in order to achieve the requisite assurance of quality and a high degree of consistency in completed work.

The Quality Management System has the full support of management and supervisors of *Industrial Installation & Maintenance Pty Ltd*, and its successful implementation and maintenance is a commitment by them. Proper adherence to quality procedures and active participation in all quality related activities is a requirement of all personnel in the Company. The quality system is designed to satisfy the relevant requirements of AS/NZS ISO 9001:Current Edition standard and is approved by the following signatures.▲

Richard Arnold

Director
May 2015

Hans Walter

Director
May 2015